

EquatePlus Migration FAQs



1. Overview

What is happening? Why?

The online administrator of our Genus share plans is changing. Solium Capital – which runs the Shareworks platform – has been acquired by Computershare. Computershare is now migrating all Shareworks customers to its platform, EquatePlus. Genus will be migrated in mid-May this year.

Who is Computershare?

Computershare is a global leader in share plan administration and other shareholder, financial and governance services. It works with a wide range of leading organisations around the world. You can find out more about the company at [Computershare.co.uk](https://www.computershare.co.uk).

How will the transition take place?

This is a process that Computershare has carried out for many other companies and will largely take place behind the scenes, as data is migrated from Shareworks to EquatePlus.

When will the change take place?

The change is scheduled for 16 May, following a two-week data freeze to enable the migration of data.

2. EquatePlus

What is EquatePlus?

EquatePlus is Computershare's secure online share plan portal. Similar to Shareworks, the platform we have been using for a number of years, it will give you the opportunity to see and manage the shares you have been allocated or purchased through Genus share plans.

Will there be a mobile app?

Yes, you will be able to access EquatePlus via desktop or via a mobile app (EquateMobile) on any device. The mobile app is available from the App Store or Google Play.

What will I be able to do with EquatePlus?

The platform is very similar to Shareworks. You will be able to:

- access information on your current shares or share awards, all in one place
- view the value of your shares or share awards (those in the vesting period and any available to be exercised), based on the live Genus share price
- receive alerts on important information and dates
- sell or transfer your shares on any business day of the week, directly through the online platform, with proceeds paid to your nominated bank account.

Can I print material for my tax return from EquatePlus?

A full statement of each participant's transactions will be loaded into EquatePlus, so you will be able to view your transactions within a specific time period.

For any US participants who may require a Form 1099, please note that this data will not be migrated across to EquatePlus and therefore US participants should access and download this report from Shareworks before 16 May.

Will using or conducting transactions through EquatePlus cost me any more than Shareworks?

No. Commission and levies are the same as with Shareworks.

3. Transition process

What do I need to do?

There are three important points that require your attention:

- **by 16 May 2025, please download any documents from your Shareworks account that you would like to keep, as these will not be transferred to EquatePlus.** We recommend that you generate an Account Summary report, which summarises any transactions during your time with Shareworks, through the platform's 'Activity' tab. You can access your Shareworks account via Single Sign On [here](#) or logging into your account [here](#).
- **from 2-16 May, there will be a two-week 'data freeze' so that information can be migrated from Shareworks to EquatePlus.** During this period, you will not be able to view or take any action on your shares
- **on 19 May, once the data migration has taken place, your EquatePlus account will be ready for you.** To access this, you will need to register for the new platform. Computershare will send you a joining email with instructions on how to do this.

What if I want to sell my shares during the data freeze?

You will not be able to take any action on your shares during this period.

Will I still be able to access my Shareworks account once the migration has taken place?

No. It is therefore important that you download any documents you want to keep from Shareworks before the data freeze begins.

4. Using EquatePlus

When will EquatePlus be available?

We anticipate that your EquatePlus account will be ready for you to access on 19 May, once data has been migrated from Shareworks. Before 2 May, please log in to your Shareworks account and download any documents you would like to keep.

How will I access my EquatePlus account?

Computershare will contact you asking you to accept its terms and conditions. You will then need to register for EquatePlus, just as you did for Shareworks. Computershare will send you a joining email with instructions on how to do this. This will be sent to your Genus email, or the alternative email address we have on file for you if you have left the company. It will contain the unique user ID you will need to register for and access the new platform.

I would like the registration information sent to a different email address – is this possible?

To register a different email address, please contact shareplans@genusplc.com. Any updates to your home address should be made via the usual Genus HR platform.

5. Help and information

When will I hear more?

Computershare and we will also be reaching out to you directly via email to advise once the migration has taken place, so please keep a look out for this. Before 2 May, please log in to your Shareworks account and download any documents you would like to keep.

Where do I go with any questions?

Please contact shareplans@genusplc.com.

